

General Terms & Conditions – Oz Tours Safaris

1. As these tours and safaris operate in remote areas, Oz Tours Safaris (hereinafter called the operator), reserves the right to alter, and/or cancel any section and/or parts of the itinerary or substitute staff, which may result from road, weather or any other conditions of an operational nature. Whilst every endeavour will be made to keep the arrival/departure times given in the itinerary, no guarantee will be made that these will be kept.
2. The operator will not be liable for any costs incurred through failure to connect with any other service. Any personal expenses incurred by the passenger as a result of any delay, alteration or curtailment of any tour whether caused by weather conditions, mechanical defects or any other causes are the responsibility of the passenger.
3. The operator shall not in any circumstance be held liable or accept responsibility for any loss, acts, omissions, defaults, accident, misdescription, delay, failure or expense on the part of the transport companies, hotel/motel contractors and the like who may provide you with services and facilities at the request of the operator.
4. The Operator reserves the right, without payment or compensation, and whether before or after the commencement of travel. In the result of break down or other unforeseen circumstances, the operator has the right to substitute vehicle, vessel and aircraft or alternative transportation and/or accommodation other than those advertised at any time.
5. The places depicted in the photographs are representative of the country through which tours pass and may not necessarily be visited by these tours. The highlights excursions and itineraries as set out will be adhered to where possible. The operator and the tour guide or his agent in charge of the vehicle/vessel/aircraft, may make alterations to the itineraries and excursions highlights as they deem fit. Information contained here is correct to the best of the operator's knowledge, and the operator is not liable for inaccuracies herein, or weather conditions that may influence the limits of your tour and the enjoyment of your tour.
6. If for any reason the itinerary is altered and/or different itinerary offered, no refund is payable by the operator.
7. The operator reserves the right, without payment or compensation, and whether before or after, to continue the tour while their mental or physical condition is in the opinion of any representative of the company such as to render them incapable of caring for themselves or whereby they become objectionable to other passengers or become a danger to themselves or other passengers, or in the event a passengers were to commit any illegal act.

It is strongly recommended that you do not make same-day flight bookings on conclusion of your tour.

Liability

The operator and/or its employees accepts no responsibilities, or is liable for any act of omission whatsoever (whether inside or outside their control or by neglect or otherwise) for any booking, contract, travel, accommodation or tours/safaris which may result in any loss, damage, accident, detention, diversion or theft in regard to luggage or personal belongings, and will be exempt from liability in respect of direct or indirect or consequential loss or damage, death, injury, sickness, irregularity, delay liability and additional expenses, or inconvenience or any other event beyond its control including accident or failure to machinery or equipment, accommodations, transportation or other services, or any acts of God, dangers incident to the sea, fire, acts of government or other authorities, delays, strikes or cancellation of changes in itinerary or schedules whatsoever, howsoever, by whosoever caused.

On tours that include activities such as trekking, hiking, walking, swimming gathering wood, passengers accept that degrees of risk are involved.